

Currents

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February 3 – 7, 2003

UPCOMING EVENTS

February 8-9

Peninsula Fine Arts Center
Community Days
Admission: free.
The center is celebrating
Native American culture and
tradition 2 p.m.- 3 p.m.
February 8
"In Our Own Words: Voice
of Virginian Indians."
3 p.m. to 4 p.m. February 9
"Red and Black: Telling Our
Story of Mixed Heritage."

February 10

Bloodmobile Mobile Unit,
B600
8 a.m. – 11 a.m.
Call 8-8939 for appointment

February 11

Bloodmobile Mobile Unit
8 a.m. – 11 a.m.
Appointments:
B902 & 903 call 8-4792
B901 & 905 call 8-0308

February 15

Norfolk Admirals vs.
Portland Pirates 7:30 p.m.
Norfolk Admirals special
discount for Northrop
Grumman Newport News
employees. Show company
ID at the Norfolk Scope box
office or any Ticketmaster
outlet and get \$2 off all
seats

Currents is a weekly
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Newport News

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Currents to
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✿ Northrop Grumman Newport News earns business partner award

Northrop Grumman Newport News received the Business/Industry Partner of the Year Award last week as part of the Virginia Community College System's annual Workforce Development Award program. Northrop Grumman Newport News was selected for the award because of its continuing commitment to workforce development on the Virginia Peninsula, in partnership with Thomas Nelson Community College (TNCC). This past year, the company spearheaded a regional partnership for manufacturing excellence with TNCC, which involved such initiatives as developing a manufacturing curriculum for the Peninsula; developing a model cooperative education design program; helping TNCC acquire a National Science Foundation manufacturing excellence grant; and providing training to more than 1,000 Newport News shipyard employees at the college's regional workforce center. Mike Petters, (*pictured right*) vice president, Human Resources Administration and Trades of Northrop Grumman Newport News, said the company appreciates the award. For more than 25 years, Petters said, the company and community college "have enjoyed a strong, mutually beneficial relationship that has centered around workforce development." He added that the relationship has grown even stronger with the advent of the Peninsula Workforce Development Center.



✿ Naval Submarine League meeting at shipyard

The Hampton Roads Chapter of the Naval Submarine League is holding a dinner meeting February 11 in building 520 on the 6th floor. The event starts at 6 p.m. Admiral E.P. Giambastiani Jr., commander U.S. Joint Forces Command, will be the guest speaker. The event is open to Naval Submarine League members and guests. Attendees need to RSVP to Kennon Hanna at hanna_km@nns.com or 8-6445 by February 5. The cost of the dinner is \$15.

✿ Valued employees

At Northrop Grumman Newport News, the vision of *Great Company, Great People, Great Products* and *Great Results* guides us. Behind this vision are employees who embody the company's values. They base their day-to-day decisions on these principles, which incorporate the philosophy of Northrop Grumman and are integral to success. Strong values that are adhered to can boost our motivation and commitment to our work, improve financial performance and enhance customer loyalty and the corporate reputation. The company wants to spread the word about employees who have clearly demonstrated that they work with the value statements in mind. To view the value statements, go to <http://www.nns.com/news/internal/YardNews.stm> and send a message to mccall_sl@nns.com to share a story about an employee who exemplifies them.

CURRENTS continued

✿ Employee upholds customer satisfaction value

Walt Fortenberry, a senior chemist in Laboratory Services, gets accolades for demonstrating a commitment to customer satisfaction. He is responsible for receipt inspection coating, ensuring paint conforms to specifications before it is used on the ships. He gets praise for knowing how to communicate well to vendors what is needed for quality paint. He strikes a balance between being firm and maintaining a good rapport with vendors who supply the paint. One vendor recently wrote to him and complimented him on his extraordinary "professional and courteous demeanor." To Fortenberry, customer satisfaction means getting the job done with the least amount of disruptions as possible. "I'm always open to other people's suggestions," he says. "Communications is a two-way effort. In order to gain trust between a buyer and a seller, communication must be a two-way effort.

I look at my job as smoothing the process out with any discontinuities or mistakes the suppliers may have made so it works for me and the company. I treat people the way I want to be treated --- with respect and courtesy in a non-intimidating manner."

Pictured below is Walter Fortenberry of Laboratory Services running a test that ensures paint is meeting certain specifications.



Photo by John Whalen

✿ Black History Month to be highlighted in Yardlines

This week marks the start of Black History Month. Americans have recognized Black History Month since 1926. Dr. Carter G. Woodson is credited with its establishment as an initiative to bring national attention to the contributions of black people throughout American history. "This month gives you the opportunity to look back at all the important contributions African Americans have made," says Northrop Grumman Newport News employee Orlando Langston, a radiological technician in E85 who works the second shift. Langston and other employees will be featured in February Yardlines. Be on the lookout for the February issue to learn more about Black History Month and see what employees say about the national celebration.

YARDLINES



To the left is Orlando Langston of E85, Nuclear Engineering – Radiological Control. He is among various employees who will be featured in the upcoming February Yardlines.

Photo by Chris Oxley

✿ Northrop Grumman chairman receives Howard Hughes Memorial Award

Northrop Grumman Chairman and Chief Executive Officer Kent Kresa was honored with the 2002 Howard Hughes Memorial Award by the Aero Club of Southern California at a gala banquet in Los Angeles last week. The award recognizes him for his significant contributions to the advancement of aviation and space technology. He is the 24th recipient of the award.

✿ Reminder: President's Model of Excellence

The deadline for submitting nominations for the President's Model of Excellence is just two months away - March 17, 2003. Any exemplary work in the following categories: Leadership, Project Management, Customer Satisfaction, Cost/Quality/Schedule, Innovation and Creativity, or Environmental Health & Safety should be submitted on nomination forms that can be found in the Model of Excellence brochures or Best Practices Guidebooks. Please call Dianne Spears at 0-4351 with any questions.